

## VISITOR TRANSPORTATION SYSTEM SURVEY RESULTS

VTS ID: 13

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Name of the NPS Unit:	Channel Islands National Park			VTS Group:	Water
Name of VTS:	Island Packers Boat Transportation			NPS Region:	Western
Respondent's Name:	Jack Fitzgerald			Annual Visitors:	490,715
Respondent's Title:	Chief Ranger				
Respondent's Phone:	(805) 658-5717	Fax:	(805) 658-5799	E-mail:	

## Section 1: How is the VTS Service Provided?

1.1 In what year VTS service first provided?	1970	1.6a Contract Term (years):	10
1.2 Who currently manages the VTS service?	Concessioner	1.6b Contract Start Date:	1/1/87
1.3 Who currently operates VTS service?	Concessioner	1.6c Contract End Date:	12/31/97
1.5a Concessioner Name:	Concessioner- Island Packers Co.		
1.5b Concessioner Address:	1867 Spinnaker Drive, Ventura, CA. 93001		
1.5c Concessioner Telephone:	(805) 642-1393		

## Section 2: What Kind of VTS Service is Provided and what is the Frequency and Performance of the VTS?

2.1 What type of vehicles are used to operate the VTS Service? Tour Boat

2.2 Does the VTS service always operate along a fixed or consistent route or routes? Yes

2.3 What are the names, round trip mileage, trips per day, % peak season trips in which vehicles are (1) filled to capacity, (2) beyond capacity and riders are left behind, and (3) operate on time (within 5 minutes of scheduled time)? (See Table B for service frequency per day of the week).

Route	Route Mileage	Peak Season Trips per Day	Off Peak Season Trips per Day	Percent Capacity Trips	Percent Refused Trips	Percent Ontime Trips
Tour Boat / Anacapa	36	2	1			
Tour Boat / San Miguel	100					
Tour Boat / Santa Cruz	36	2	1			
Tour Boat / Santa Rosa	100					

2.4 If not a fixed route, How is the path of the VTS route determined?

2.5 Times per season that VTS service failed to operate due to an equipment shortage? 2

2.6 Times per season that VTS service failed to operate due to an operator shortage? 0

## Section 3: What is the Purpose of the VTS Service?

3.1 Is the VTS the sole means of public access into the park or park unit? No

3.2 Rate each of the following attributes as to their degree of relevance to the VTS Service:

Visitor Enhancement Rating:	High	Cost Effectiveness Rating:	Does Not Apply
Resource Protection Rating:	Low	Sustainability Rating:	Does Not Apply

3.3 What is the primary purpose of VTS? Visitor Enhancement

## Section 4: When Does the VTS Service Operate?

4.1 Is the service year around? Yes

Current Year Start Date:   
 Current Year End Date:   
 Next Year Start Date:   
 Next Year End Date:

4.2 Peak Demand Start Date: 5/30/97 Low Demand Start Date: 11/1/97

Peak Demand End Date: 9/1/97 Low Demand End Date: 12/31/97

## Section 5: How Does the VTS Service Operate?

5.1 Does the VTS Operate on a fixed schedule? Yes If No, Describe How Trips are Determined:

5.2 Is Schedule Adjusted Weekly? No

5.3 Is Schedule Adjusted Daily? No

5.4 Is Schedule Provided to Operators? Yes

5.5 Is Schedule Available to Visitors? No

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## Section 6: What is the VTS Rolling Stock?

6.1 Who provides the vehicle/vessel equipment?

Contractor/Concessioner

6.2 Total Fleet Size:

4

6.3 Number of vehicles or vessels operated in service at a single time?

4

6.4 Do any vehicles employ alternative fuels?

No

Alternative Fuel Type:

Equipment Number	Maker of Vehicle or Vessel	Model	Registry (Vessels)	Year	Annual Mileage	Fuel	Owner	Condition (See Note)
1	Sunfish Custom						Island Packers C.O.	3
2	Vanguard Custom						Sub Contract	3
3	Peace Custom						Sub Contract	2
4	Jeffery Aruid Custom						3rd Party	2

Note: Condition = 1 (Excellent) to 5 (Very Poor)

## Section 7: What Facilities Does the VTS Use?

7.1 Is there an inventory of VTS facilities?

No

7.2 Who owns the VTS facilities?

Wholly Owned by Contractor/Concessioner

Facility Name	Year Built	Ownership	Maintenance	Condition (See Note)
Anacapa Pier	1985	NPS	NPS	3
Santa Barbara Pier	1984	NPS	NPS	2
Santa Rosa Pier	1989	NPS	NPS	2
Ventura Marina Piers		Other	Harbor	3

Note: Condition = 1 (Excellent) to 5 (Very Poor)

## Section 8: Who Uses the VTS Services?

8.1 Are passenger counts kept regularly?

Yes

If so, how often are the counts made?

Daily

8.2 Please provide the average daily number of passenger boardings

Fiscal Year	Peak Season Daily Boardings	Off Peak Season Daily Boardings	Annual Boardings
FY 1996	200	75	25000
FY 1995	200	75	25000
FY 1994	150	50	20000
FY 1993	150	50	20000
FY 1992	150	50	20000

## Section 10: How Much is Charged for Using the VTS Service?

10.1 Is a Fare charged to use the VTS Service?

Yes

10.2 Does Fare vary according to Season, day of week or time of year?

Yes

10.3 Does Fare Vary between adults and children?

Yes

10.4 Please Provide Fares for the VTS System

	Peak Season				Off Season			
	Peak Day		Off Peak Day		Peak Day		Off Peak Day	
	Adults	Children	Adults	Children	Adults	Children	Adults	Children
Tour Boat / Anacapa	\$37.00	\$20.00	\$37.00	\$20.00	\$37.00	\$20.00	\$37.00	\$20.00
Tour Boat / San Miguel	\$65.00	\$50.00	\$65.00	\$50.00	\$65.00	\$50.00	\$65.00	\$50.00
Tour Boat / Santa Cruz	\$47.00	\$35.00	\$47.00	\$35.00	\$47.00	\$35.00	\$47.00	\$35.00
Tour Boat / Santa Rosa	\$52.00	\$45.00	\$52.00	\$45.00	\$52.00	\$45.00	\$52.00	\$45.00

Survey responses printed in boxes. Blank boxes indicate no response.

Date report was generated: 9/15/99

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## Section 11: What are the Revenue and Operating Costs for the VTS Service?

11.2 Does NPS financially support the VTS in any way?

No

11.3 Does NPS or Treasury receive payment from VTS Contractor/Concessioner?

Yes

11.3 Basis for Payments Received:

Percent of Gross Revenues

Percent of Gross Revenues:

3.00  
%

11.3 Other Basis for Payments Received:

11.4 Does VTS receive funds from sources other than NPS?

No

Please provide Operating Revenue, Cost, Funding Sources:

## Section 12: What are the VTS Liability and Safety Programs?

Collision Coverage:

Comprehensive Coverage:

Property Coverage:

Public Liability Coverage:

Medical Coverage:

\$2,000,000.00
\$1,000,000.00
\$1,000,000.00
\$3,000,000.00

Collision Premium:

Comprehensive Premium:

Property Premium:

Public Liability Premium:

Medical Premium:


Other Insurance:

Workers Compensation

Other Premium:

Total Premium:

12.2 Who pays Insurance?

Concessioner

12.3 Who pays Operator Ins.?

Concessioner

12.4 Who pays special license?

Captains/Individuals

12.4 Who screens operator history?

No

12.5 Who conducts substance abuse screening?

US Coast Guard

12.6 Who conducts safety training program?

Concessioner

12.7 Who maintains substance abuse program?

US Coast Guard

Who regulates VTS vessels and crews?

US Coast Guard

12.8 Number of injury claims in past 5 yrs?

2

## Section 13: What are the VTS Maintenance Procedures?

13.1 Is there a written Maintenance Program?

Yes

13.2 Are there written Hazmat Program procedures?

No

13.3 Is there a written Maintenance Training Program?

No

13.4 Is there a written Safety Program for VTS maintainers?

No

13.5 Is AC Brake Certification required?

No

13.6 Are federal (e.g., OSHA) Records Maintained?

No

13.7 What is the number of Shopped Vehicles per day on a typical peak visitor season?

0

13.8 What is the number of preventable maintenance road calls made during FY 1996?

0

## Section 14: What Future Plans are there for VTS Service

Planned Mods: We anticipate authorizing additional concessioners operating in different areas of the park.

Plan Reports: No